

# Before installation or calling service

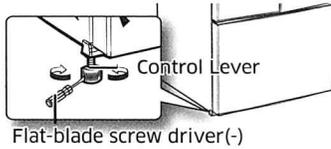


DA68-02659B-00

If you have further questions or your refrigerator has damaged accessory parts, contact us at **1-800-SAMSUNG (726-7864)**.

## 1. Leveling & Door Alignment

- For details, refer to "Leveling the Refrigerator" in the User Manual.
- Insert a flat-blade screwdriver into a slot on the control lever, turn it clockwise or counterclockwise to level the refrigerator.

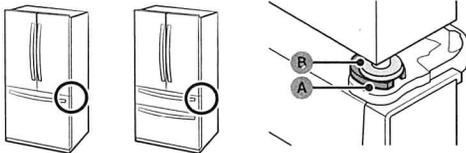


### CAUTION

You should level the refrigerator when it is empty. To level the refrigerator, adjust the Leveling Leg Control by turning it clockwise or counterclockwise with a flat head screwdriver until the Leveling Legs contact the floor.

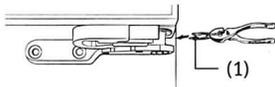
## Door Alignment

- Open the freezer drawer to gain access to the adjustable hinge pin.



- Adjust the door height difference by inserting a Snap Ring (A) as shown between the door and the grommet (B).

Insert one snap ring only of the correct thickness.



### CAUTION

Keep the snap rings out of reach of children.

## 2. Automatic Ice Maker does not work

- Allow your refrigerator to operate and cool down for 24 hours (1 full day) before dispensing large quantities of ice.
- To fill the ice bucket to maximum capacity, dispense a few cubes 8 and 16 hours after installation.
- If Ice Maker Off is lit, the ice maker will not make ice.
- To activate the ice maker, press the Ice Make button on the control panel so Ice Maker Off is no longer lit. (applicable models only)



## 3. Water line is not connected

- Leaving the water line disconnected may cause the water valve to become noisy. The valve will generate a buzzing sound over time. If the water line is not connected to the refrigerator or turned off, make sure that the ice making function is set to "Ice Maker Off". Also, do not attempt to use the water dispenser.

## 4. Small ice cubes, ice cubes with bubbles, or slow water dispensing

- If the water filter is clogged, it may produce small ice cubes or bubbles inside the cubes.
- Please replace the filter cartridge.
- After replacing the filter, please dispense at least 3 gallons (2-3 minutes) of water to remove any trapped air from the water line.

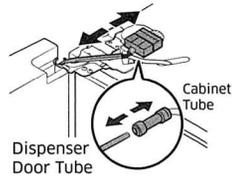
## 5. Water is not cool enough

- The first glass of water may not be cold enough because the stored water in the water tank has not cooled completely. Dispense several glasses of water until the water is cool enough.

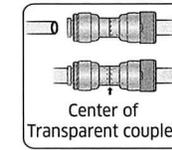
## 6. Water dispenser dripping

- If the water line is not inserted into the coupler properly, air could penetrate into the water line causing water to drip from the water dispenser.

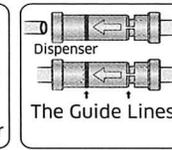
1. The Water Line must be fully inserted to the center of the transparent coupler (Type A) or the Guide Lines (Type B) to prevent water leakage from the dispenser.



### Type A



### Type B



## 7. Fridge or freezer Compartments are warm

- Allow your refrigerator to operate and cool down for 24 hours (1 full day) to reach the temperature you set.
- Also, when you put room temperature or warmer food into your refrigerator, it may need an additional 24 hours to reach the set temperature.

## 8. Moisture forms on outside/inside of refrigerator

- Wipe off the condensation with a dry towel. (This may occur during hot and humid weather.)
- If the condensation appears on the doors, turn off the Energy Saving\* function. (\* applicable models only)
- If you open the doors frequently or for too long, it may cause moisture to form inside the fridge.

## 9. Noise Clicks, Pops, Cracks, Snaps

- You may hear these noises occasionally from inside the refrigerator. This is normal. These sounds occur when various items contract or expand while temperatures inside the fridge are changing, especially during defrosting. You may also hear these noises when electronic devices, including the ice maker, are operating.

## 10. Display (applicable models only)

- Filter indicator: The filter Indicator turns red after you use about 300 gallons of water (about 6 months of usage). Replace the water filter, and then reset the indicator (it will be Blue or off) by holding the filter reset button for 3 seconds.
- Ice off: Press the "Ice Maker" button to turn the ice making function off.
- Cooling Off (Show Room) mode: If the Display shows the "OF OF" (or OFF) code, it means that the Cooling Off function is activated and the refrigerator is not cooling. To cancel the Cooling Off mode, press the multiple buttons on the display specified in the user's manual.

## 11. Food stored in refrigerator is frozen

- If food with too much moisture is stored near the cooling vents, it may get frozen. Be sure to keep moist food away from the cooling vents.

## 12. Moving the Refrigerator

- When moving the refrigerator, pull or push it straight forward or backward. Do not wiggle it from side to side.

